

## Meet Our Staff

**William Gaudreau, Director** 624-9230 ext. 302  
william.gaudreau@va.gov

**Jamie Cummings, Agency Supervisor, VSO** 486-8148  
jamie.cummings@va.gov

**Cynthia Fisher, Administrative Secretary** 624-9230 ext. 301  
cynthia.fisher2@va.gov

**Janet Dineen, VSO** 486-7805  
janet.dineen@va.gov  
Veterans Service Officer Covering Central NH  
Concord Readiness Center (Armory) 624-9230 ext 301

**Michael Galgano, VSO** 851-2077  
michael.galgano@va.gov  
Veterans Service Officer Covering Southeast NH  
Portsmouth Readiness Center (Armory) 624-9230 ext 301

**Curt Lenz, VSO** 851-1323  
curtis.lenz@va.gov  
Veterans Service Officer Covering Southern NH  
Nashua Readiness Center (Armory) 624-9230 ext. 301

**Krystal Letourneau, VSO** 486-8290  
krystal.letourneau@va.gov  
Veterans Service Officer Covering Northern NH  
Berlin—NHES 752-5500  
Colebrook NHES—3rd Thursday WALK IN  
Conway—NHES 447-5924  
Littleton—NHES 444-2971  
No. Haverhill—Horse Meadow Senior Ctr - 1st Thurs WALK IN

**Kent Nolan, VSO** 486-8203  
kent.nolan@va.gov  
Veterans Service Officer Covering Southern NH  
Manchester Readiness Center (Armory) 624-9230 ext 301

**Kris E. Roberts, VSO** 486-8231  
kris.roberts@va.gov  
Veterans Service Officer Covering Southwest NH  
Keene-NHES 352-1904  
Claremont—NHES 543-3111  
Manchester-VAMC Walk Ins—Wednesday  
First Come, First Serve

**Vanessa Rogan, VSO** 486-7624  
vanessa.rogan@va.gov  
Veterans Service Officer Covering Southern NH  
Hooksett Vet Center 624-9230 ext 301  
Manchester-VAMC 624-9230 ext 301

## Additional Information

### Discharge Paperwork

Copies of veteran's discharge paperwork can be located by contacting the following:

NH: Office of the NH Adjutant General  
603-225-1380

MA: Military Records Branch  
508-422-1993

National Archives—complete an SF 180 and mail it to the appropriate address listed on the form or request a copy of the discharge paperwork online at <http://www.archives.gov>

### Phone Numbers and Websites of Interest

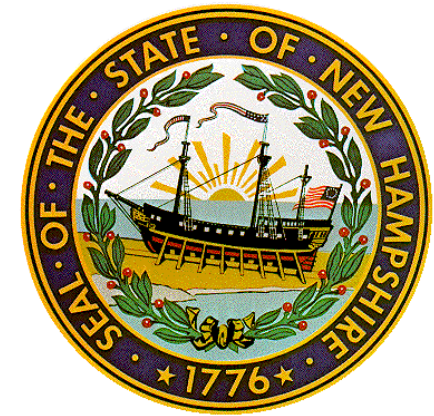
NH State Office of Veterans Services  
603-624-9230 or 800-622-9230 (NH only)  
[www.nh.gov/nhveterans](http://www.nh.gov/nhveterans)

US Department of Veterans Affairs  
800-827-1000  
[www.va.gov](http://www.va.gov)

NH Veterans Home  
603-527-4400  
[www.nh.gov/veterans](http://www.nh.gov/veterans)

NH Veterans Cemetery  
603-796-2026  
[www.nhsvc.com](http://www.nhsvc.com)

VA Medical Center Manchester, NH  
603-624-4366 or 800-892-8384  
[www.va.gov](http://www.va.gov)



## New Hampshire Office of Veterans Services

NORRIS COTTON FEDERAL BUILDING  
275 CHESTNUT ST., RM 517  
MANCHESTER, NH 03101

1-603-624-9230

OR

1-800-622-9230

[HTTP://WWW.NH.GOV/NHVETERANS](http://www.nh.gov/nhveterans)

## MISSION

Our mission is to assist New Hampshire veterans and/or their dependents in securing their federal or state veterans benefits under the law. Generally, this means helping veterans or their family members in filing claims for compensation or pension benefits with the U.S. Department of Veterans Affairs (VA). We also provide information and assistance in a wide variety of ways.

### Role of the Veterans Service Officer

As employees of the state of New Hampshire, VSO's represent the veteran and his/her dependents throughout the VA claim process. This service is provided free of charge to the veteran or dependents. VSO's provide information, direction, and assistance concerning a variety of topics, including: available state benefits, disability compensation and pension, survivors benefits, burial benefits, education benefits, the NH State Veterans Cemetery and the NH Veterans Home.

## STATE BENEFITS

### Global War on Terrorism Bonus

Veterans who served at least 90 days active duty on or after September 11, 2001; and who earned the Global War on Terrorism Expeditionary Medal, Afghanistan Campaign Medal, or Iraq Campaign Medal; and who had an honorable discharge are eligible. (See RSA 115-A:16)

### License Plates

Veterans honorably discharged from the U.S. Armed Forces may be issued a special license plate. The plate will only be issued upon application and submission of proof of honorable discharge. (See RSA 261:87-b).

## License Plates Cont.,

Certain veterans who are permanently and totally disabled may be exempt from municipal registration fees. (RSA 263:42).

### Multi- Purpose Veteran Decal Plate

Multi-use veterans decal plates shall be issued only to those veterans defined in RSA 21:50, I(a). An individual shall demonstrate that he or she was a member of a specific branch of service or was awarded the medal represented on the requested decal. (See RSA 261-C 1-7).

### Property Tax

#### Standard and Optional

Many wartime veterans, and their unremarried surviving spouses, are eligible for a credit of \$50 to \$500 on their residential property taxes. The veteran must have 90 days active duty service during a period of war, be a resident of New Hampshire for a minimum of one year, and have an 'honorable' discharge. Contact the city/town assessors office for an application. War time dates and specific qualifiers are listed in RSA 72:28.

#### All Veteran

Many veterans and their unremarried surviving spouses are eligible for a credit of \$50 to \$500. Unlike the Standard and Optional credit (RSA 72:28), this credit does allow for peacetime service. The veteran must have 90 days of active duty service and be a resident of New Hampshire for a minimum of one year, and have an honorable discharge. Each city must vote and approve this enabling legislation. (See RSA 72:28-b)

#### Service Connected—Total Disability & Optional

There is a \$700 tax credit on real estate occupied as principle place of abode by a permanently and totally disabled service-connected Veteran, double amputee or paraplegic, or unremarried surviving spouse. Cities and towns may vote to adopt a higher tax credit of up to \$4000. (See RSA 72:35).

## State Veterans Home

Located in Tilton, the Veteran's Home is a 250-bed facility for honorable discharged veterans who have served on active duty in the armed forces of the United States as defined by 38 U.S.C. section 101, or in reserve units or in the New Hampshire army or air national guard. The veteran shall have been a resident of the state of New Hampshire for one year preceding application. Some restrictions on assets and medical treatment exist. For more information, please contact the NH Veterans Home at 603-527-4400 or [www.nh.gov/veterans](http://www.nh.gov/veterans). (See RSA 119:1).

### State Park Admission

NH Veterans with satisfactory proof of a service connected disability rating, active members of the armed forces, retired NHNG members below the E6 pay grade, and individuals with handicap plates shall not be charged a fee for admission to the state park. Any fees for the use of enterprise activities shall be charged. (See RSA 216-A:3-g).

### License Fee Exemption

Honorably discharged veterans who are residents of New Hampshire and who are permanently and totally disabled from service-connected disability may be issued a free perpetual Fish and Game License. (See [RSA 214:13](#)).

Patients at the V.A. Medical Center in Manchester, NH, and residents of the NH Veterans' Home may be issued free fishing permits under certain conditions. (See RSA 214:14-h).

### State Veterans Cemetery

Veterans are eligible for interment in the State Veterans Cemetery in Boscawen, NH. Contact NH State Veterans Cemetery at 603-796-2026 or at [www.nhsvc.com](http://www.nhsvc.com) for more information. (See RSA 110-B:74).